# **Email Marketing**

Dive into these golden rules to supercharge your campaigns. Unleash the power of your emails!

DO'S DON'TS

#### **SEGMENT YOUR LISTS**

Base your emails on audience interests or their stage in the buying cycle.



#### **SPAM YOUR SUBSCRIBERS**

Don't send the same email to everyone

#### **GROW YOUR LIST THE RIGHT WAY**

Adhere to GDPR and data protection regulations and include a clear unsubscribe option. No one likes a rule-breaker in their inbox



#### **BUY AN EMAIL LIST**

There are many reasons why you shouldn't, but the main one is trust.

#### **SEND WELCOME EMAILS**

Keep your business on their mind. Send your welcome email immediately after they subscribe.



#### MAKE THEM WAIT

Don't make your new subscribers wait to hear from you after they've signed up. Strike while the iron is warm!

#### **TEST YOUR EMAILS**

A/B testing different elements of your email, such as subject lines, images, and CTAs, helps you understand what resonates best with your audience.



#### FORGET TO TEST LINKS & IMAGES

Broken links and missing images can frustrate your subscribers. Always test your emails before sending to ensure everything works correctly.

#### PROVIDE VALUABLE CONTENT

Make sure your emails offer something of value, whether it's insightful articles, special offers, or exclusive content.



#### **NEGLECT YOUR SUBJECT LINE**

A weak or boring subject line can result in low open rates. Invest time in crafting compelling and intriguing subject lines to grab attention.

## USE A CLEAR CALL-TO-ACTION

Every email should have a compelling CTA that guides the recipient on what to do next, e.g. making a purchase, signing up for an event, or downloading a resource



## **IGNORE EMAIL ANALYTICS**

Failing to analyse your email performance means missing out on valuable insights. Ignoring analytics is like driving blindfolded—not recommended

## OPTIMISE DIFFERENT OPERATING SYSTEMS

Emails may appear differently across devices, operating systems, and email clients; make sure it looks the way you want it to.



## **OVERLOOK EMAIL DESIGN**

Poorly designed emails can be off-putting and difficult to read. Invest in professional design or use quality templates to ensure a polished look

## **GET PERSONAL**

Personalisation increases your email's chance of being opened by 26%



## SEND GENERIC CONTENT

If you understand your audience, don't send them content that they have no interest in, and is not relevant.

## KEEP YOUR DESIGN SIMPLE

A clutter-free design with plenty of white space and a clear hierarchy makes your emails more readable and visually appealing.



## USE TOO MANY FLASHY GRAPHICS

Overloading your email with images can lead to slow loading times and may not display properly on all devices.

## MONITOR AND ANALYSE RESULTS

Track key metrics such as open rates, click-through rates, and conversions regularly. Analysing these metrics helps you understand what works and where you can improve.



## **UPDATE YOUR EMAIL LIST**

Regularly clean and update your email list to remove inactive subscribers and ensure you're targeting engaged and interested recipients.